

## 2024 Training Guide

## CASA Support Council for Pima County, Inc. CSCPC 101 - Services Available to all CASAs

Revised 3<sup>rd</sup> Quarter 2024





Change a Child's Story



Presented by:

Linda Koral – Executive Director <u>linda@casasupportcouncilpima.org</u>; cell: 520-465-4425 Lindsey Brost – Project Manager <u>lindsey@casasupportcouncilpima.org</u>; cell: 520-808-1450 Felisa Hernandez – Admin Assistant <u>felisa@casasupportcouncilpima.org</u>; cell: 520-575-5130 Website: <u>https://casasupportcouncilpima.org/</u> Revised September 2024

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## **CSCPC & CASA Background Information**

The CASA Support Council for Pima County, Inc. is a 501 (c) (3) nonprofit organization. We were certified 19 years ago by the IRS as tax exempt. With this status we are allowed to accept donations from the public.

We were also certified by the Arizona Department of Revenue (ADOR) in 2016 and again in 2019 as a "Qualifying Foster Care Charitable Organization" (QFCO), which allows Arizona taxpayers who donate to us to receive a tax credit on their Arizona taxes. The QFCO certification requires renewal whenever requested by ADOR. Along with the certification, we must meet all requirements of the law, including what and whom we can and cannot spend donations on.

We are an "auxiliary" member of National CASA and attend the annual National CASA conference. We must meet all requirements for Auxiliary organizations.

We are a member of the Arizona State Support Councils, which has presence in most of the counties. This group meets several times a year to discuss areas of interest and share accomplishments and new ideas.

We are a member of the Arizona Impact for Good, which supports all nonprofits in Arizona with many services.

Our Mission is to support the unmet needs of abused and neglected foster children in Pima County who are supported by a CASA (Court Appointed Special Advocate). We also support CASAs and the CASA of Pima County Program.

The CASA of Pima County Program is a "Court-Based" CASA Program with full-member status with National CASA. Their employees, CASA Coordinators, supervise CASAs, Peer Coordinators, and CASA mentors. They are not allowed to accept donations or gifts from the public.

## **Overview of Services Available to CASAs**

All reimbursements are paid via direct deposit. The Support Council will contact you following your first request to get your banking information. Reimbursements are paid on the 10<sup>th</sup> and the 25<sup>th</sup>. If the 10<sup>th</sup> or 25<sup>th</sup> fall on a weekend, you will be reimbursed on the next business day. Reimbursements are not reimbursable for expenses incurred past 90 days of purchase.

Service	Description
Optior	al Services that Require a Form
Mileage reimbursement	Paid at \$.40 per mile, for driving directly related to the completion of duties performed as a CASA, or to benefit the CASA program. (See pg. 8)
Monthly Outings – receipts required	Reimbursed at a maximum of \$50 per month for the CASA and \$50 per CASA child. If the CASA cannot make in-person visits, we will approve on-line purchases, e.g., activities, books, games, and arts and crafts. <u>(See pg. 10)</u>
Special Request Form	When a CASA child has an unmet need or would benefit from an enrichment activity outside of CASA outings, clothing and hygiene, a CASA can complete a Special Request on behalf of their child. <u>(See pg. 12)</u>
Refurbished Laptops for CASA Children	We have a contract with a computer refurbisher for non- profits. All computers come with Microsoft Windows 10 and Microsoft Office Home and a 2-year service warranty. Mouse and Mousepads are also available. NOTE: All computers come with a camera and Zoom capability. (See pg.14)
1 on 1 Tutoring	For all subjects K-12; also for GED, SAT, ACT. We have a contract with a nationwide tutoring company. The tutors work on foundational skills and will meet the child at their current educational level. We recommend that CASAs with educational concerns attend the monthly "Education Case Support." (See pg.16)

Higher Education Scholarships	Scholarships are available to current or former CASA children whose cases were adjudicated in Pima County Juvenile Court. Scholarship funds may be used to attend any accredited vocational, trade, or technical school; junior or community college; or four-year college or university in Arizona. All funding requires submission for and receipt of a Pell Grant prior to obtaining funding from us. Applications are available on our website. <u>(See pg. 19)</u>
Service	Description
Keys to Success (KTS)	KTS helps youth aged 16 and older who are aging out of the foster care system to receive career, education, employment development, life skills, and financial literacy needed to achieve a successful transition to adulthood. To refer a youth to the KTS Program: https://www.affcf.org/keys/
Re	eimbursement Receipts Form
Clothing Allowance	The Support Council will pay a maximum of \$300 annually (January 1 <sup>st</sup> through December 31 <sup>st</sup> ) for each school aged CASA child for <b>school clothing</b> , e.g. pants, shirts, shoes, socks, underwear, jackets and coats. No additional forms are required. CASAs must write their name and the child's name on each receipt. Infant and toddler clothing are not subject to the \$300 limit but must be approved before exceeding the \$300. (See pg. 21)
Personal Hygiene Allowance	From January 1, 2024, through December 31, 2024, the allowable annual amount will be \$300. Hygiene products includes Hypoallergenic products, Haircuts, Sunscreen, Deodorant, Manicure and/or Pedicure, Feminine hygiene products, Make-up for skin care, Hair Care products, Oral Hygiene. CASAs must write their name and the child's name on each receipt. (See pg. 22)
School Supply Allowance	The Support Council will pay up to \$75/ semester for school supplies for children grades K-12. Additionally, each child can get one backpack per school year. Backpacks are separate from the \$75 allowance. CASAs must write their name and the child's name on each receipt and submit a reimbursement form. <u>(See pg. 23)</u>

Additional Services Provided (No forms required)			
Gift cards	Holiday and Birthday - \$25 for each CASA child 11 and under; \$50 for each child 12 and older. Gift cards are also available for graduation, adoption, etc. <b>These are available</b> from your CASA Program Coordinator. (See pg. 24)		
*Kinship Grocery Cards	For CASA children in a kinship placement, we provide monthly grocery gift cards of \$150 per child. The gift cards are sent to the CASA and the CASA is responsible for getting the cards to the placement. (See pg. 24)		
Discount or free admission tickets	Reid Park Zoo, Golf 'n Stuff, Funtasticks, Children's Museum, etc. See the "Free & Low-Cost Activities" list under "Activities" on the website for a list of other kid friendly activities. <u>(See pg. 25)</u>		
E	Events and CASA Activities (Online Registrations)		
CASA Recognition Luncheon	The luncheon is held in April, Child Abuse Prevention month. It is a time to recognize the accomplishments of CASAs and community partners. Juvenile Court Judges are invited. Awards are given out to CASA of the Year, DCS case manager of the Year, Attorney's choice, Judges' choice, CASA Rookie of the Year, etc.		
Holiday Party for CASA children	Held on the 1st Sunday in December at Golf 'N Stuff and includes park activities, lunch, teddy bears, face painting, and a visit with Santa and his Elf. <b>Free for CASAs and their children.</b>		
CASA Support Council Trainings	The Support Council provides numerous services to the CASA children and reimbursements for the CASAs. This training is the perfect opportunity to learn more about these services and the required forms to fill out. New CASAs and CASAs looking for a refresher on the services the Support Council provides are encouraged to attend. Trainings are held quarterly throughout the year. The training will count as 2 hours as part of your annual required training.		

## How to Fill Out Forms:



\*\*\*Note: All forms below can be found on the Support Council Website

- Mileage Reimbursement Form
- Outing Reimbursement Form
- Special Request Form
- Request for a Tutor Form
- CSCPC Application for Higher Education Form
- Reimbursements Form
- Request for a Computer Form

### - Information Needed to complete Mileage Reimbursement form:

- Dates of travel
- Starting location and destination (Can be your own home or other location. *Exact address not required. General locations such as "Placement, Funtasticks, Juvenile Court, etc. preferred*)
- Miles driven per outing/activity
- Month(s) miles were driven during activities



#### <u>Reminders:</u>

- Forms must be submitted no later than 3 months from the date of expenditure. If you are submitting for multiple months, please put them on the same form.
  - To add multiple trips in a month make sure to use the plus (+) sign on the right of the "Total Miles" box.
- You will receive an acknowledgement email with the info you submitted. If you do not receive this, your submission was not successful and you should contact our admin assistant.
- Please keep track of your own miles and the month(s) you have submitted mileage.
- The Support Council will contact you following your first request to get your banking information.
- Reimbursements are paid monthly electronically on the 10<sup>th</sup> and 25<sup>th</sup>.
   Forms must be submitted by the 9th or 24th to be processed on the 10th or 25<sup>th</sup> (or the next business day).

#### Mileage Reimbursement Form:

https://casasupportcouncilpima.org/forms/mileage-reimbursement-request/

### Mileage Reimbursement Request

How to Fill Out CASA Forms - 101

Please submit all expenses you may have for the month when filling out the request for reimbursement.

#### CASA SUPPORT COUNCIL FOR PIMA COUNTY, INC.

\* Click Submit below when finished with the form.

DATE *		YOUR	NAME *			
mm/dd/yyyy	Ë					
YOUR CASA EMAIL A	DDRESS *	YOUR	PHONE *			
MONTHS COVERED *	* n date of expenditure ie. Nov,					To add dates use the + This automatically totals your miles
DATE "Started From" and "Dest	-		]	TOTAL MILES	⊕⊖	
(Home, placement, etc.) a every stop made.	and does not need to		Click on	the + to add mor	e ines.	
<b># of miles</b>		<b>(\$0.40 :</b> \$0.00	x # of Miles	Effective 6.1.24)		Do not type anything in these boxes, they are automatically
	oursement Receipts * above amounts are co a CASA or to benefit			elated to the comp	letion of	calculated based on your Total Miles you have entered above.
Total reimbursement			0			
\$0.00						

Submit



Information Needed to Complete Outings Reimbursement Form:

- The number of outings (per month or per quarter)
- The month(s) outings occurred
- The number of children
- The date(s) outing occurred (to add multiple outings use the + sign next to the amount box)
  - Note: Multiple outings per month need to be on one form.
- The amount spent on each outing (make sure the receipts match the amount)
- Copy of the receipt (Write your name on the receipt)
  - To upload the receipt:
  - If you have a physical copy of the receipt, take a picture of the receipt.
  - (If completing the form on a computer, send the picture to yourself in an email and download the picture onto your computer)
  - Click the box that says, "Select files" and find the picture of the receipt in your phone or computer
- Review the form and make sure to click the box that says: "I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program"

#### Reminders:

- All receipts from outings must be submitted on the "Outing Request" Form on our website.
- Forms and receipts must be submitted no later than 3 months from the date of the expenditure.
- All outings per month need to be on the same form (Note: outings are activities you do with your CASA child. These do not include when you buy clothing, hygiene products or school supplies for your child. For those you submit a receipt reimbursement form)
- Remember to keep receipts from all outings.
- CASAs and each child per case are allotted \$50 each per month (1 CASA + 1 child= \$100).
- If an outing exceeds the \$50 limit, you can still submit the request and the Support Council will reimburse only for \$50 per person.
- The Support Council will contact you following your first request to get your banking information.
- Please use your CASAaz.gov email not your personal email.

#### **Outings Reimbursements:**

#### https://casasupportcouncilpima.org/forms/outing-reimbursement-request/

#### **Outing Reimbursement Request**

How to Fill Out CASA Forms - 101

Please submit all expenses you may have for the month when filling out the request for reimbursement.

#### CASA SUPPORT COUNCIL FOR PIMA COUNTY, INC.

\* Click Submit below when finished with the form.

DATE *	YOUR NAME *	when you buy clothes or hygiene products for your
4/30/2024	Lindsey Brost	child. You can submit a
YOUR CASA EMAIL ADDRESS *	YOUR PHONE *	Receipt Reimbursement form for these items.
MONTH COVERED *	NUMBER OF CHILDREN: *	To add outings, use the +
February, March & April	2	This automatically totals
(No more than 3 months from date of expenditure ie. Nov, Dec, Jan):	\$50.00 for each CASA child and \$50 for CASA allowed monthly- example - 2 children and 1 CASA = \$150 allowed.	vour amounts
DATE	AMOUNT	
2/17/24	45.00 () ()	
3/16/24	135.56 🛛 🕀 $\ominus$	In this case, the CASA
4/6/24	150 (receipt was 176.43) 🕀 💬	knows they went over
<u></u>	Click on the "+" to add more lines.	their \$50/person allowance in April. So they only put \$150 in the
TOTAL REIMBURSEMENTS REQUESTED BY CASA: \$ *		amount since that's all they'll be reimbursed.
\$330.56		
*For clothing or other non-outing reimbursements	please submit a separate reimbursement receipts form.	
UPLOAD RECEIPTS	**Don't forget to you w name and your CASA ch	·

U	Select files	the receipts			
Max. file size: 256 MB.	Once a receipt has b	een uploaded, a red X will appear. If you	ı attach		
Certification of Reimbursement Receipts *	the wrong file, you can click on the red X to remove that file.				

I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program.

Note: Outings are

activities you do with

Zoo, going out to eat,

Outings do not include

seeing a movie, etc.

your CASA child i.e. the



\*\***Before** making a purchase for the CASA child, please submit a Special Request and receive approval (excludes clothing, hygiene, and monthly outings).

After receiving approval, keep the receipt and submit it for reimbursement: <u>https://casasupportcouncilpima.org/reimbursement-receipts/</u>



#### Information Needed to Complete Special Request Form:

- Why is this being requested- how will this help your CASA child
- Total amount being requested if you are not selecting one of the listed items. For items not listed please select either: Other: Over \$200 or Other: Under \$200 and give the estimated amount.



#### Information Needed to Complete Reimbursements Receipts Form:

- The item purchased (please note for the items listed on the drop down menu of the Specific Request, you will only be reimbursed up to the amount listed.
- The amount spent for the item (to add multiple purchases use the + sign next to "Amount" box)
- The form will calculate the "Total reimbursements requested by CASA", you do not need to input anything in this box
- Copy of the receipt (Write your name and your CASA child's name somewhere on the receipt):
  - To upload the receipt:
  - If you have a physical copy of the receipt, take a picture of the receipt. (If completing the form on a computer, send the picture to yourself in an email and download the picture onto your computer)
  - Click the box that says, "Select files" and find the picture of the receipt in your phone or computer

Review the form and make sure to click the box that says: "I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program"

#### **Special Request Form:**

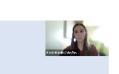
https://casasupportcouncilpima.org/special-request/

How to Fill out the

**Special Request Form** 

#### **Special Request**

How to Fill Out CASA Forms - 101



On the Special Request Form there will be a video walking you through how to fill out the request if you need the extra support.

00:00

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#### 05:26 🜒 🚺

#### CASA SUPPORT COUNCIL FOR PIMA COUNTY, INC.

\*Please note that all items must be filled out before you can submit the form. You will receive a confirmation email that your form has been received & it will provide more information on your request. If you have any questions on filling out the form, please contact Lindsey Brost at lindsey@casasupportcouncilpima.org.

Once your request is approved, make the purchase then submit your receipts on the Reimbursement Receipts Form.

"*" indicates required fields	
Date *	YOUR NAME *
mm/dd/yyyy	
YOUR PHONE *	YOUR CASA EMAIL ADDRESS*
Case Information	
NAME + AGE OF CHILD *	Placement Type <sup>~</sup>
	Please Select One of the Following:
	The Support Council door not provide any Special

in the Specific Request it lists the amount you will be reimbursed up to. This form must be filled

out first and upon approval you may make the purchase.

Select one of the options from the drop-down menu. Next to each item

**Case Details** 

SPECIFIC REQUES I*	
Please Select One of the Following:	~
DESCRIBE THE NEED FOR THIS REQUEST*	SPECIFIC REQUEST
	Sport Classes/Activities - Reimbursed up to \$150
	Car Seat/Booster Seat - Reimbursed up to \$100
	Bike Ages (3-8) - Reimbursed up to \$200 Bike Ages (9-17) - Reimbursed up to \$250
Submit	Special Event or Formal Wear Clothing - Reimbursed up to \$150 Camp - Reimbursed up to \$250
	Yearbook/School Related Activities - Reimbursed up to \$150
	Sport Classes/Activities - Reimbursed up to \$150
If the item you are requesting is not listed in the	Other: Under \$200 Other: Over \$200
drop-down menu, select either the Other: Over \$200	13
or Other: Under \$200	

Requests for children living with their biological parents.

Submit a Request for a Computer Form and then the Support Council will order the computer. The computer is shipped to our office. We will contact the CASA to schedule a time to pick up the computer. If the child changes placement, the CASA needs to ensure the computer goes with the child.



#### Information Needed to Complete Special Request Form:

- Details of the request- "Refurbished Laptop for CASA Child"
- Age and Grade of the Child
- Would the child like a mouse with the computer?

#### <u>Reminders:</u>

- After the request is made, the Support Council will contact you to verify age, name of CASA child and the specific needs for the computer. NOTE: All computers come equipped with camera/zoom capability.
- For questions related to your laptop request, please contact <u>Felisa@casasupportcouncilpima.org</u>
- The Support Council purchases the computers after a request is made so no reimbursements will need to be made
- A mouse and mouse pad are also available upon request.
- Children under the age of six will be provided a tablet vs. a computer unless there are any extenuating circumstances.

#### Refurbished Laptops for CASA children:

https://casasupportcouncilpima.org/request-for-a-computer/

### Request for a Computer

All school age CASA children who are not able to obtain a laptop from their school are eligible to receive a refurbished computer. All computers come with Microsoft Windows 10, Microsoft Office Home, and a 2-year service warranty. The primary intended use of the computer is for schoolwork. We do not order Apple products.

A mouse and mousepads are also available. All computers come with camera/ZOOM capability. You will receive a confirmation email to your CASAAZ email address immediately after you submit your request.

Computers generally arrive within 1 week after order is placed. The Support Council will first test the computer to ensure it is working properly. We will then contact the CASA to set up a date and time to pick up the computer. CASAs should not order/purchase computers themselves. As a non-profit we receive substantial discounts on our computer purchases.

#### Please fill out the information below:

Please note that all items marked with an \* must be filled out before you can submit the form. You will receive a confirmation email that your form has been received & we will contact you soon. If you have any questions on filling out the form, please contact Felisa Hernandez at felisa@casasupportcouncilpima.org.

\* Click Submit below when finished with the form.

CASA's Name *	YOUR CASA EMAIL ADDRESS *
(Last, First, Middle)	
CASA's Phone # *	Age and Grade of CASA Child *
I Would Like a MOUSE: *	
⊖ Yes	
⊖ No	
Additional Notes and/or Questions:	

#### Please check the box below before submitting your request: \*

I understand that the computer belongs to the CASA Support Council and I, as the CASA, am

responsible for ensuring that the computer goes with the CASA child when there is a placement change.





### Checklist of things to do before filling out a Tutoring Request Form

- 1. Talk with placement and child about whether the child is ready and willing to work with a tutor
- 2. Make sure the placement is willing to have a tutor come to their house at least once a week and that they can guarantee an adult will be present in a quiet location. It is best if the child has a computer but is not necessary.
- 3. Ask placement, child, and teacher(s) about what subject(s) they need tutoring in
  - Note: Tutors work on foundational skills to help students work up to grade level. Tutors do not give homework help.
- 4. Have the placement give times that they are available to have the child do tutoring (the more times they can provide the easier it is to match a tutor)
  - Typically tutors meet for one hour per subject weekly. In the additional notes please indicate whether the student would like to meet more than once a week.
- 5. Ask the child whether they would be most comfortable with a male or female tutor
- 6. Other Information to locate before filling out the request:
  - Placement name, phone number, email address, and physical address
  - Name of School, Teacher's Name and Email
  - Does the child have an IEP or 504 plan (if yes it may be helpful to include the relevant parts of the IEP)
  - Any additional notes that may be helpful for the tutor. e.g., specific areas of subject the student is struggling with, current grade level student is performing at, etc.
- 7. CASAs are permitted to observe the tutoring sessions. Please contact the placement first and let the child know.

After completing this checklist, you will be able to fill out the Tutoring Request Form on the Support Council's website.

Once submitted you will receive an automated email confirmation of your request. Within 24-48 hours the Support Council will contact you to go over the form and to inform you the request will be sent to the tutoring company. We use a reliable company and all tutors have a background check.

At this point, please let placement know they should be expecting a call from the tutoring company within a week to schedule a time for the tutor to meet with the student.

#### Reminders:

- If the child is unable to attend a session, please make sure the tutor is notified at least 24 hours in advance.
- Check in with the student monthly to make sure tutoring is still benefiting the child.
- Please use your CASAaz.gov email not your personal email
- The Support Council are not the child's tutor. Please have placement or you the CASA work with the tutors to schedule sessions and communicate progress.
- If you would like additional information or have questions about your child's education, we recommend attending the monthly Education Case Support Meetings, currently on the 2<sup>nd</sup> Tuesday of the month from 12-1pm
- If you have tutoring questions, please email Lindsey Brost at <u>Lindsey@casasupportcouncilpima.org</u>

# 1 on 1 Tutoring Request: https://casasupportcouncilpima.org/request-for-tutor/

CASA's Name *	Your CASA Email Address *
Lindsey Brost	lbrost@casaaz.gov
(Last, First, Middle)	
Date of Request *	CASA's Phone # *
09/30/2024	520-808-1450
Child's Legal Name *	Child's Age & Grade *
Sally Smith	8 years old, 2nd grade
Name of School & School District *	Primary Teacher's Name *
Tucson Elementary	Mrs. Teacher
Teacher's email *	Tutor Gender Preference? *
email@tusd.edu	<ul> <li>No Preference</li> </ul>
L	Female
	Male
Subject(s) to be Tutored *	Days of the Week Child is Available ${}^*$
Reading, Math (1 hour each subject)	Mon, Tues, Thurs, Sat
What time frames is the child available? *	Does the child have an IEP? *
4-6pm weekdays, 12-3pm Sat	⊖ Yes
L	No
Does the child have a 504 plan? *	Does the child have a language barrier? *
⊖ Yes	⊖ Yes
No	No
Placement's Name *	Placement's Email *
First Last	email address
Placement's Phone# *	Placement's Address *
phone number	address
Additional Notes That May Be Helpful	

Sally is very behind academically. She does not recognize words or numbers. She missed a lot of school over the past two years. She is at a first grade reading level. Her teacher suggested she get a tutor. She would like one day for math and another day for reading.

#### Higher Education Scholarships:

https://casasupportcouncilpima.org/forms/cscpc-application-for-highereducation-funds/

\*\*\*Note: This form is to be filled out by the student. The CASA's role is to inform students about the available scholarship and assist as needed. Shortly after the form is submitted the Support Council will contact the student for an interview.

The Support Council can help the CASA child with additional funding resources for foster children along with the Support Council Higher Education Scholarship.



#### Reminders:

- Scholarships are available to current or former CASA children whose cases were adjudicated in Pima County Juvenile Court.
- Scholarship funds may be used to attend any accredited vocational, trade, or technical school; junior or community college; or four-year college or university in Arizona.
- All funding requires submission of and receipt of a Pell Grant.
- The funds may be used for tuition, fees, and books. In addition, with prior approval, they may also be used for other needs, such as living expenses.
- Continued funding is dependent on maintaining satisfactory grades and submitting transcripts to CSCPC each semester.
- If you have questions, please contact Lindsey Brost at <u>Lindsey@casasupportcouncilpima.org</u>

#### **Reimbursement Receipts**

https://casasupportcouncilpima.org/reimbursement-receipts/

#### **Reimbursement Receipts**

How to Fill Out CASA Forms - 101

DATE *		YOUF	RNAME *
mm/dd/yyyy	Ë		
YOUR CASA EMAIL	ADDRESS *	YOUF	R PHONE *
Consent *			
	and the second		owledge that I have received approval from the proval needed for clothing or hygiene items.)
ITEM(S) PURCHASE	D + CASA CHILD'S N	AME	AMOUNT

• •		
School Clothing - Sally	113.54	$\oplus \ominus$
Hair cut - Sally	25	$\oplus \ominus$
Hair cut - Bobby	25	$\oplus \ominus$
Car seat - Bobby special request	59.99	$\oplus \ominus$

One form can be used
for all of your
reimbursements:
clothing, hygiene, and
special requests for
each month/quarter.

#### Click on the "+" to add more lines.

Total reimbursements requested by CASA: \$	*	Don't forget to write your name and your CASA child's name on the				
\$223.53		receipts.				
Upload receipts. Please write your name and	your CASA child's name on the receipts.	Receipts submitted more than 90 days from the date of purchase				
Dro	p files here or Select files	cannot be reimbursed.				
Max. file size: 256 MB. Receipts.docx2 mb100%	Once a receipt has been uploaded, a red X will appear. If you attach the wrong file, you can click on the red X to remove that file.					
Certification of Reimbursement Receipts *						
I certify that the above amounts are co	rrect and are directly related to the con	mpletion of				

I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program.

Submit

#### **Clothing Reimbursements:**

https://casasupportcouncilpima.org/reimbursement-receipts/



#### Information Needed to complete Reimbursement Form:

- The item purchased: "Clothing"
- The amount spent for the item (to add multiple purchases use the + sign next to "Amount" box)
- The form will calculate the "Total amount of reimbursements requested by CASA"; you do not need to input anything in this box
- Receipts are required and should have the child's name and CASA's name written on them
- To upload the receipt:
  - If you have a physical copy of the receipt, take a picture of the receipt.
  - (If completing the form on a computer, send the picture to yourself in an email and download the picture onto your computer)
  - Click the box that says, "Select files" and find the picture of the receipt in your phone or computer
- Review the form and make sure to click the box that says: "I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program"

- <u>Reminders</u>:
   The CASA will need to pay up front and will be reimbursed via direct
  - deposit.Keep track of how much is spent throughout the year.
  - The Support Council will pay a maximum of \$300 annually for school aged children.
  - If the receipt uploaded includes items not related to the CASA child, please highlight the items to be included for reimbursements or cross out the items not to be included and write the child's name associated with the purchase.
  - Infant and toddler clothing are not subject to the \$300 limit. You can request approval exceeding \$300 by submitting a special request form.
  - If you have questions, please email:
     <u>reimbursements@casasupportcouncilpima.org</u>

#### Personal Hygiene Allowance:

https://casasupportcouncilpima.org/reimbursement-receipts/



#### Information Needed to complete Reimbursement Form:

- The item purchased: "Personal Hygiene"
- The amount spent for the item (to add multiple purchases use the + sign next to "Amount" box)
- The form will calculate the "Total reimbursements requested by CASA", you do not need to input anything in this box
- Receipts are required and should have the child's name and CASA's name written on them
- To upload the receipt:
  - If you have a physical copy of the receipt, take a picture of the receipt.
  - (If completing the form on a computer, send the picture to yourself in an email and download the picture onto your computer)
  - Click the box that says, "Select files" and find the picture of the receipt in your phone or computer
- Review the form and make sure to click the box that says: "I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program"

#### <u>Reminders:</u>

- The CASA will need to pay up front and will be reimbursed via direct deposit.
- Keep track of how much is spent throughout the year.
- The allowable annual amount will be \$300 per child.
- Hygiene products include Hypoallergenic products, Haircuts, Sunscreen, Deodorant, Feminine hygiene products, Make-up for skin care, Hair Care products, Oral Hygiene
- If the receipt uploaded includes items not related to the CASA child, please highlight the items to be included for reimbursements along with the child associated with the purchase.
- If you have reimbursements questions, please email: <u>reimbursements@casasupportcouncilpima.org</u>

#### **School Supplies Reimbursements:**

https://casasupportcouncilpima.org/reimbursement-receipts/



#### Information Needed to complete Reimbursement Form:

- The item purchased: "School Supplies"
- The amount spent for the item (to add multiple purchases use the + sign next to "Amount" box)
- The form will calculate the "Total amount of reimbursements requested by CASA"; you do not need to input anything in this box
- Receipts are required and should have the child's name and CASA's name written on them
- To upload the receipt:
  - If you have a physical copy of the receipt, take a picture of the receipt.
  - (If completing the form on a computer, send the picture to yourself in an email and download the picture onto your computer)
  - Click the box that says, "Select files" and find the picture of the receipt in your phone or computer
- Review the form and make sure to click the box that says: "I certify that the above amounts are correct and are directly related to the completion of duties performed as a CASA or to benefit the CASA Program"

## A

#### <u>Reminders</u>:

- The CASA will need to pay up front and will be reimbursed via direct deposit.
- Keep track of how much is spent throughout the year.
- The Support Council will pay a maximum of \$75/semester for school aged children. Backpacks up to an additional \$75 may be purchased and reimbursed as well.
- If the receipt uploaded includes items not related to the CASA child, please highlight the items to be included for reimbursements or cross out the items not to be included and write the child's name associated with the purchase.
- If you have reimbursement questions, please email: reimbursements@casasupportcouncil.org

## Additional Services Provided (No Forms Required)



### Kinship Grocery Cards:

#### <u>Reminders:</u>

- If your child is in a kinship placement and not yet receiving the grocery cards, contact the Support Council at <u>Felisa@casasupportcouncilpima.org.</u>
- Children in Kinship Placements can receive a monthly \$150 grocery card each to support their placement. CASAs need to email <u>Felisa@casasupportcouncilpima.org</u> to start receiving these cards.
- The grocery cards are sent to the CASA who ensures the placement receives the cards.
- Each month make sure to respond to our Admin Assistant's emails about whether there are any changes to your CASA child/children that are in Kinship placement. Reply No Change, Case Closed, Moved to another placement, runaway, new case, adoption etc.



### Gift Cards for CASA Children

#### <u>Reminders:</u>

- Holiday Gift Cards are sent out in the mail to every CASA each November. It is important to update your home address in Dashboard, as we receive the spreadsheet from the CASA Program.
- Birthday gift cards can be sent to each CASA before a child's birthday. Contact your CASA Coordinator before their birthday.
- Gift cards are also available for special occasions such as graduation, adoption, honor roll, legal guardianship, etc. **These are available from your CASA Program Coordinator**
- The gift cards are intended for the children to shop with the CASA and choose a gift for themselves of their choice.
- Children 11 and under receive \$25 gift cards; children 12 and older receive \$50 gift cards.

#### Activities to do in Tucson-Discounted/Free Admission Tickets:

https://casasupportcouncilpima.org/activities/

When on the CASA Support Council Main page, click on the "Activities" button. Then the "Outings and Activities" bullet.



Here is where you can find a list of Free and Low-Cost Activity ideas for outings along with our seasonal guides such as camp information or holiday activities.

#### Free and Low Cost Activities for CASAs with their Children

Categories (Click on the link to jump to each category):

ASA Badge Required Muse	ums Active/Hands On	<b>Educational</b>	Arts/Creative	Outdoor/ In Nature	Theaters/Mov
levised July 2021					
Place/Activity	Times and Price Ran	ge		Details	
	CASA E	Badge or Card I	Required		
Funtasticks Family Fun Park	Free when you present y	our Funtast	ick Wristband (All d	ay wristband good for ·	Go karts, Mini
	CASA badge and check in	. Ask Golf, Bu	imper boats, Laser	Tag, Kiddie Rides)	
221 E Wetmore Rd,	to speak with a manager	upon Group I	Meal Deal (Hot dog	& Fries + Drink)	
Tucson, AZ 85705	arrival and explain you ar	re 🛛			
520-888-4653	with CASA Support Coun	cil.			
https://www.funtasticks.co					
<u>m/</u>	Sun-Thurs 10am-9pm				
	Fri-Sat 10am-11pm				
Golf N' Stuff	Free All Park Pass with yo	our Present	your badge, sign in	, and get a wristband tl	nat includes 1
	CASA badge	round o	of miniature golf, 4 i	ides (choice of bumper	boats, go-karts,
6503 E Tanque Verde Rd,		and lase	er tag) PLUS 4 toker	is per person. Will also	receive a ticket
Tucson, AZ 85715	Sun thru Thurs: 10:00am	to good fo	r 1 hot dog, a bag c	f chips and a regular so	da per person.
520-296-2366	11:00pm				
https://golfnstuff.com/	Fri and Sat: 10:00am to 1	.2am			
Reid Park Zoo	FREE to CASAs and their	The zoo	has over 250 anim	als from around the wo	rld. Animals
	children. Get one of our 2	Zoo tend to	be most active and	visitor attendance tend	ds to be lowest
3400 E Zoo Ct,	cards from the CASA offic	ce. early in	the morning and ju	st prior to closing. It is	suggested you
Tucson, AZ 85716	Present your badge and t	the allow yo	ourself two hours to	see most of the Zoo. T	he Zoo Card is
520-881-4753	card to the cashier when		od for the Safari Nig		
https://reidparkzoo.org/	arrive.	Please I	return the zoo cards	as soon as possible so	other CASAs can
	June – September:8am –	2pm use the	<i>m</i>		

#### **CASA Program Training Tab**

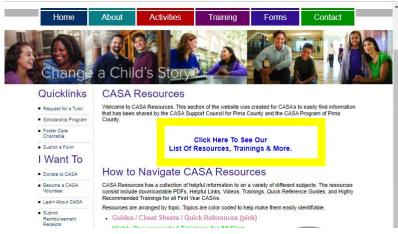
CASA	SUPPORT COU	NCIL FOR PIMA CO	UNTY, INC	DONAT	520-575-513
Home	About	Activities	Training	Forms	Contact
		1			

Select the "Training" tab (highlighted above)

Select "CASA Resources"

Login using the password to navigate to the CASA Resources home page.

Click on "Click Here to See our List of Resources, Trainings, & More."



Click through the **CASA Resource Topics** and **Training Calendar**. Here you will have access to all of the upcoming trainings and different resources for various topics all in one place.

#### Items/Requests the Support Council will not reimburse:

- Passports (DCS/court responsibility)
- Cosmetic dentistry/braces (essential dentistry covered by Mercy Care)
- Equine therapy where therapy services are being provided through DCS
- Contact lenses (Glasses/eye care is covered through DCS)
- Annual health club memberships
- Cell Phones/Phone bills
- Computers not requested through our Refurbished Laptop program
- Anything for biological parents (contact DCS for essential needs)
- Anything for siblings that do not have a CASA
- Items for placements that do not directly support the child (utilities, rent, etc.)
- Any services for the child if they are living with the parents on a temporary basis while still in dependency. These services are NOT available: kinship grocery cards, tutoring, birthday gift cards, clothing allowance, hygiene allowance, school supply allowance, and other special requests.
- Tutoring that is not through the Support Council's contracted company
- Daycare/after school care (DCS will cover approved day cares)
- Diapers and formula (there are other community resources available)
- Manicures/haircuts for the CASA volunteer

\*Note: Licensed foster placements may be asked to pay partial amounts for some special requests

#### Frequently Asked Questions

## Q1: Does mileage start from my house, or from the placement's address where I pick up my CASA child?

A: The mileage reimbursement encompasses any driving you do to complete your duties as a CASA with or without the CASA child. This includes trips to court, outings with your CASA child, and any other CASA related duties you complete.

#### Q2: How does the outing reimbursement work for Co-CASAs?

A: Each Co-CASA and each child are allotted \$50 a month for outings.

CASA 1: \$50, Co-CASA: \$50, CASA Child: \$50 = \$150 monthly outing allowance total

#### Q3: How does the outing reimbursement work for siblings?

A: A sibling must also have a CASA to participate in outings. Each sibling gets the amounts described in question 2.

#### Q4: How does the outing reimbursement work for multiple cases?

A: The CASA is allotted \$50 per child, per case. Each CASA child is also allotted \$50 for outings.

Ex: 1<sup>st</sup> Case - CASA + 2 Children – (\$50 CASA ; \$50 for each child = \$150 total)

Ex: Same CASA - 2<sup>nd</sup> Case with 1 Child (\$50 CASA ; \$50 for the child = \$100 total)

#### Q5: Does it matter if the siblings live in the same placement or not?

A: No

# Q6: Do I still need to fill out a Special Request if my item is already listed as one that will be reimbursed up to a certain amount on the special request form, for example, a car seat?

A: Yes. Please do not purchase any special request items without submitting a special request form. We need the request form for our records, and you will need to submit the receipt for the amount on the special request form.

## Q7: Can my child still receive services from the Support Council if they are temporarily placed with their biological parents?

A: No. The Support Council is a Qualifying Foster Care Charitable Organization (QFCO), governed by the Arizona Department of Revenue. Our services are limited to funds for foster children – defined as children placed in a licensed foster home, licensed therapeutic foster home, licensed group home, or kinship home. The Support Council will still reimburse the CASA for mileage and outings for children temporarily placed with their bio parents.

## **Staff Contacts:**

#### **Executive Director:**

Linda Koral; email: <u>linda@casasupportcouncilpima.org</u> phone: 520-465-4425

#### **Project Manager:**

Lindsey Brost; email: <u>lindsey@casasupportcouncilpima.org</u> phone: 520-808-1450

#### Administrative Support Specialist:

Felisa Hernandez; <u>felisa@casasupportcouncilpima.org</u> phone: 520-575-5130

For reimbursement questions or issues contact: reimbursements@casasupportcouncipima.org

Website: https://casasupportcouncilpima.org/